

INTEGRITY POLICY

Privacy policy and data protection principles

The protection and security of your personal data is important to us. In this policy, we therefore want to inform you about what personal data we collect, for what purpose we process the data and what you can do if you have questions or complaints about our processing of your personal data.

Wellkar Imex (in this policy referred to as "Wellkar" or "we") is responsible for the processing of your personal data when Wellkar Imex collects data, for example when you order a product or request a quote from us. We are responsible for the processing of your personal data. If we receive data from another personal data controller (e.g. if you buy products from someone with whom Wellkar Imex has an agreement), that party is primarily responsible for the processing of your personal data. Wellkar's role is then to help the personal data controller in the capacity of the processor.

Processing of personal data

Personal data is any information that directly or indirectly identifies a person (e.g. name, address, social security number, e-mail address, IP address or other identifying information). Our collection and processing of personal data is necessary for Wellkar Imex to be able to perform the services that the company offers. Personal data will only be processed for the intended purpose.

For technical reasons, we have to collect and store certain data when you visit our website sibon.se. This includes the date and time of your stay, the pages you have viewed, browser identification and the operating system used. This data provides information about the number of visitors and how the website is used.

In addition to visits to the website, personal data is collected and processed.

- To process requests for quotes and to contact you about the requested services or products.
- To communicate with us in other digital channels such as Facebook, Instagram, LinkedIn etc.
- When you buy our products or use our online services.
- To handle payments.
- To conduct surveys to improve our services to you.
- For marketing purposes. You can opt-out of receiving future marketing communications from us at any time.

Personal data processed in these cases may be name, telephone number, e-mail address and electronic identification. Processing means, for example, collecting, reading, using, transferring and deleting personal data.

Legal basis for the processing

All processing of personal data takes place in accordance with current legislation, primarily the

Personal Data Act (PuL) and - as of May 25, 2018 - the EU's General Data Protection Regulation (GDPR)¹. We process your personal data when we have a legal basis to do so, e.g.

If the processing is necessary to fulfill a contract with you or a person from whom you have purchased a product (this includes contacting you in connection with the performance of our services), if it is necessary to comply with a legal obligation or if there is a legitimate legal interest in the processing, e.g. to market our services.

Security

Wellkar Imex is responsible for ensuring that your personal data is handled securely and that it is protected against intrusion, access, disclosure, loss or other unauthorized processing by taking appropriate technical and organizational measures.

Wellkar Imex works in accordance with current safety standards.

Minimization of tasks

We collect, process and store only the personal data that is necessary to fulfill our obligations.

Update personal data

Our service to you depends on your personal data being correct and up-to-date, so we ask that you inform us of any changes to your personal data. You can notify us of any changes by contacting customer service. If we become aware of any inaccuracies, we will update the information and notify you accordingly.

How long personal data is saved

The data will be kept for the period agreed or established in accordance with the law and will be securely deleted when it is no longer needed for the purpose. There is no general storage period that applies to all processing, as the duration depends on the purpose of the processing and the legal basis.

Consent

If required by law, Wellkar will obtain your consent before we process your personal data. You can withdraw your consent at any time by notifying us.

Provision of personal data to third parties

We will disclose personal data to third parties when we use subcontractors or partners to fulfill our agreements with you and when we are accountable to the authorities for suspected crimes. To ensure that the data is processed securely and used only for the ordered services and to fulfill the intended purpose, these third parties are bound by the corresponding legal obligations that apply to Wellkar Imex. This is done by Wellkar entering into so-called assistance agreements with relevant third parties.

We only use data processors located within the EU or in countries that can adequately protect your data.

Your rights

You have the right, in accordance with the applicable law, to receive information about what information we have about you and what we use this information for. You also have the right to request that the information we hold about you be updated or corrected if it is incorrect. In certain cases provided by law, you have the right to request that Wellkar stops processing or deletes your data, provided that there are no legitimate reasons for retaining the data. You can also contact us if your data has been processed in violation of the law or other legal obligations. You will find contact details for such requests at the end of this text.

If Wellkar Imex receives your personal data from another personal data controller, you must first contact the personal data controller (e.g. the party from which you purchased or ordered the product).

You can also submit a complaint directly to the Data Inspectorate, which is the responsible supervisory authority.

If you wish to obtain, correct or delete information about your data, we will process your request promptly and implement it to the extent possible, in accordance with other legislation.

If you have any questions, suggestions or comments about the information in this policy or our handling of your personal data, please contact us at the following address

info7273@wellkarimex.com

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İstanbul Turkey

Revisions to the privacy policy

We may change our privacy policy from time to time. The latest version is always available on this website.

This policy was last updated on September 10, 2022.

Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free flow of such data and on the repeal of Directive 95/46/EC (General Data Protection Regulation) - also called GDPR.

Use of cookies and web beacons

Cookies are small text files that recognize your browser and enable us to collect information about which web pages are visited on our website; they create statistical information about user visits that Wellkar uses to improve our services.

Cookies can also be used to remember your choices when you visit our website again at a later time and to make our services easier to use.

Cookies can also be used to provide relevant marketing to visitors based on which of our web pages are visited.

Cookies are either deleted immediately when you close your browser (session cookies) or stored to facilitate future visits (permanent cookies).

If you do not want cookies to be used or if you want to delete existing cookies, you can do so via the settings in your browser.

Web beacons are small transparent image files that may be included in e-mail messages that we send to you. They are used to statistically track how many emails we send are received, opened and read. It is possible to opt out of receiving these e-mails from us in the manner indicated in the e-mail.

Cookies used on Wellkar's website

Google Analytics, Multinet: used to analyze traffic to develop our website. Google Doubleclick, Google Adwords, Facebook, Instagram: used to provide relevant marketing. Jot form: used to send information when visitors contact Wellkar.

Corporate Management Team of Wellkar Imex

Date 12 03 2023

The logo for Wellkar, featuring the word "WELLKAR" in a bold, sans-serif font. The letters "W", "E", "L", and "L" are in a dark purple color, while the letters "K", "A", and "R" are in black.